

PHYSICAL THERAPY PROFESSIONALS, PC
LAKEVILLE
CALEDONIA
MT. MORRIS

APPOINTMENT CANCELLATION AND NO SHOW POLICY
Effective 2/1/2010

Physical Therapy Professionals, PC is committed to providing you with the highest quality of care and in order to maintain that level of excellence we ask that you provide **at least 24 hours notice of a cancellation.**

We do realize that things come up that make it impossible to keep your scheduled appointment, specifically illness, transportation issues, hazardous driving conditions, or family emergencies and cancellations without 24 hours notice will be accepted in these circumstances on a one time basis only.

No show visits are unacceptable and a fee of \$20.00 will be charged in every instance. A fee of \$20.00 will also be charged in the case of an unacceptable cancellation without 24 hours notice. This fee will be expected to be paid at your next visit. This fee is not covered by your insurance and it will be your responsibility to pay no matter what type of coverage you have.

Please be considerate of other patients and our staff and call as soon as possible if you are unable to attend your scheduled physical therapy visit.

Patient Name (printed) _____

Patient Signature _____

Date _____

Parent or Guardian Signature (in the case of a minor)
